

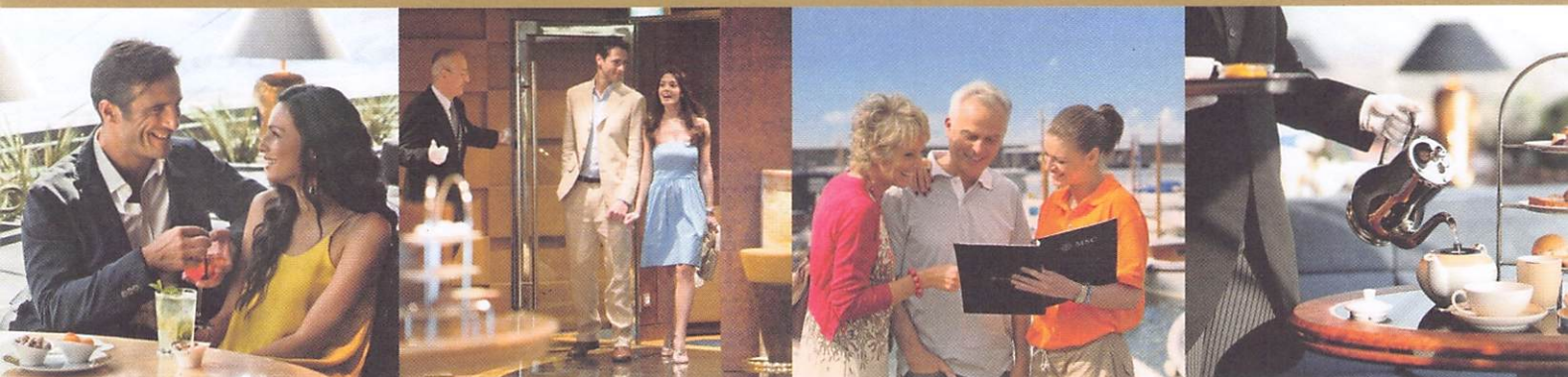
WELCOME ABOARD!



MSC YACHT CLUB



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It is a pleasure to welcome you on board MSC Seashore! To help you get off to the best possible start on your vacation, we have prepared this guide for your first steps on board.



Your Stateroom will be ready at 1:30pm approximately



Digital Daily Program

To get your digital version of the Daily Program and the Daily Planner, simply connect to the ship's Wi-Fi and scan the QR code.



MSC Virtual Concierge

Have a question about activities onboard?
Want to check the balance on your account?
Is there an issue in your cabin which requires assistance?
It's fast and easy to find the information you are looking for: Connect to the MSC Seashore Hotspot and go to chatbot.mscseashore.com



Compulsory Safety Emergency Drill

In order to cruise all guests are required to participate in the safety drill as required by maritime law. The safety drill consists on two steps: **visiting the assigned assembly station and watching the safety video.**

Immediately upon embarking guests are asked to first go to their assembly station following the letter indicated on the boarding pass. Here the boarding pass will be scanned to confirm participation and crew members will be available to answer any questions. **The video must be watched by all guests on embarkation day through the MSC For me App or Cabin TV.**

Cruise cards will not be active for purchases until you have checked-in at your assembly station.



"Welcome Aboard" Lunch

Lunch is being served in the MSC Yacht Club Restaurant on Deck 18 Fwd, from 12:00pm to 2:00pm and at The One Pool Buffet Deck 20, from 12:00pm to 3:00pm.



Cruise Card and MSC for Me Wristband

Your Cruise Card and MSC for Me Wristband which is already activated, serves as your stateroom key and is used to make purchases on board. Please note that during your cruise you need to show your Cruise Card at the gangway exit and to bring a picture ID Card/Passport with you when going ashore.



Onboard Payments

Register your credit/debit card or make a cash deposit onboard within the first day of embarkation at the Cruise Card Activation Point, located by to the Conciergerie on Deck 16. You can also settle the accounts of all guests in your stateroom or your family group by simply linking their accounts to yours at the Cruise Card Activation Points on Deck 16.

Foreign exchange services are not available on board.

Billing Statement

Check your onboard account at anytime using the MSC for Me mobile app or stateroom Smart TV. Before you disembark the ship at the end of your cruise, download a copy of your statement to your mobile device using the MSC for Me app.



Luggage Delivery to your Stateroom

Due to the large amount of luggage being handled on embarkation day, delivery to guest staterooms may last until late this evening. If you have not received your luggage by 7:00pm or if a piece of luggage not belonging to you was delivered to your stateroom, please contact the Conciergerie by dialing 2809.

Dining Info

For bookings and more information, visit the Concierge on Deck 16 or dial 2809 from your stateroom.

Drink Packages

As part of the Yacht Club privileges you have and included Premium Beverage Package up to \$16 in any bar *.

**Your drinks package does not include Venchi Chocolate Shop & Bar as well as Hola Tacos Cantina.*

Specialty Restaurants

From succulent steaks and authentic oriental fare to chef's table experiences, our specialty restaurants offer a mouth-watering variety of international cuisine.

Book a 3, 4, 5 or Unlimited Dining Experience onboard and savor a memorable gastronomic experience while you cruise... all at a very special price. Visit us or contact the Specialty Restaurant Hostess by dialing 6100 or the Concierge desk by dialing 2809.

Alcohol Policy

No alcoholic beverages may be brought on board for use during the cruise. Any bottles will be collected and conveniently returned to you before the end of the cruise.

Together, We're Making a Difference

Welcome to a ship that cares, where guests join together, donating just \$1 per cruise each to build health and hope for people and planet. And don't forget, we match that donation, doubling your impact! For more info, visit the MSC Foundation Centre on Deck 5 or mscfoundation.org.

Have you Already Downloaded the Free MSC for Me App?

Turn on Airplane mode and connect to MSCSEASHORE-HOTSPOT Wi-Fi network and open the MSC for Me app. Trouble connecting? Scan the barcode on the front of your Cruise Card for easy login.

HOW TO DOWNLOAD THE APP FOR THE FIRST TIME

1. GO to **SETTINGS** on your device.

2. Select the Wi-Fi Network

"MSCSEASHORE-HOTSPOT"

3. Scan the **QR Code**.

4. Download the free **MSC for Me App**. With the MSC for Me App, you can manage your cruise whenever you want, wherever you are. Browse all onboard events, activities and offers. Avoid lines and make reservations for Specialty restaurants and theatre shows, check excursions and Spa treatments. Chat with friends and family onboard (available for guests 16 and older) and even check your onboard account at any time. To keep a copy of your statement, download a copy to your mobile device on the morning of disembarkation. For additional assistance please refer to the Concierge Desk on Deck 16.



Let your Children Have Fun and do not Worry About your Budget

Minors up to 17 can purchase soft drinks, video games, the Fun Pass, souvenirs, and prints/digital photos. By setting a spending limit on their account you don't have to worry about them overspending. Manage your child's onboard account by contacting Conciergerie, by dialling 2809. If you choose not to set a spending limit you authorize all purchases made by your child onboard.

Smoking Areas

Smoking, including electronic cigarettes, is strictly prohibited in all inside areas including cabins and on balconies. If evidence of smoking is found, a supplementary cleaning fee of \$250 will be charged to your account. When utilizing the designated outdoor smoking areas, we kindly ask that you refrain from disposing of cigarette butts overboard, as they could pose a fire risk. Smoking is permitted in Signature Casino during opening hours for playing guests.

Smoking areas:

- Deck 8 Mid, Starboard side
- Infinity Pool Deck 8 Aft, Starboard side
- Horizon Bar Deck 19 Aft Starboard side
- YC External Area, Deck 16 Fwd, Starboard side
- YC The One Pool, Deck 20, Fwd, Starboard side

Digital Tour Guide

Experience destinations like a local. Simply scan this QR code to access your digital tour guide and explore the exciting tours available on your cruise.

