

# DISEMBARKATION INFO

ENG



## Farewell and see you soon!

On behalf of the entire MSC Seashore Team, we hope that you are taking home many happy memories of our ship, and the destinations we visited. We look forward to hearing about your memorable moments, the crew members who went above and beyond, and your favourite features of our ship. Shortly after the cruise a post-cruise survey will be sent to your email. Please complete it and let us know what you enjoyed the most, and what we could have done to make your experience better. Thank you for making MSC Cruises your preferred cruise line. We look forward to welcoming you back soon!

**Captain Marco Valerio Colonna**  
The Master of MSC Seashore

For a smooth disembarkation,  
please follow these steps:



**Disembarkation time:**  
from approx. 7:30am



**Step 1**  
Your luggage the night before



**Step 2**  
Settling your bill



**Step 3**  
Your disembarkation

## Step 1 Your luggage the night before

### 1.1 Luggage

- Pack all your personal belonging into your suitcases, please don't forget to leave out personal toiletries, pyjamas and the clothes you will need for the following day. Please keep baby carriers and pushchairs, walking supports, medication and any important documents and valuables with you as hand luggage. Please don't forget to check all drawers, cupboards and the safe.

### 1.2 Tag

- Please write your name and address on the luggage labels left in your stateroom, then attach them to the luggage to be taken ashore.
- Please leave your luggage outside your stateroom door by **11:00pm** tonight. After disembarking the ship, you will collect it directly at the terminal building.
- Guests who prefer to use the walk-off program are asked not to leave any luggage outside their stateroom door.

## Step 2 Settling your bill

**To avoid delays at the gangway for yourself and others, you must settle your bill before going to the gangway.**

Check your onboard account using the stateroom SmartTV or on the MSC for Me app. To keep a copy of your account statement, before you disembark download a copy of your bill using the MSC for Me app and save it to your mobile device.

### Credit/debit card payment

If you are paying by credit card or debit/prepaid card any expenses will be charged directly to your card.

### Cash payment

If you are paying by cash or Maestro debit or VPay, please proceed to the Cruise Card Activation Point, located on Deck 16 by the Concierge Desk.

## Step 3 Your disembarkation

• Please vacate your stateroom by **07:30am on the morning of disembarkation**. Before leaving your suite, ensure that nothing has been left behind in the drawers, wardrobe, bathroom or suite safe. Please leave your safe door open.

### Disembarkation Time

• Please proceed to the meeting point in Top Sail Lounge in Deck 16. Please refer to the letter delivered to you, to find the information of your "Disembarkation" or on the back of this flyer. Ship will be cleared upon receiving authorization from the local authorities.

• As it may take some time you are kindly invited to wait comfortably for instructions from our Butler Team.

• When it's time for your disembarkation, one of our Butlers will accompany you to the gangway. Please ensure that all guests, including minors, have their cruise cards ready to present at the gangway.

# Departure schedule for Port Canaveral

| NUMBER                       | DISEMBARKATION INFORMATION | TIME    | MEETING POINT            |
|------------------------------|----------------------------|---------|--------------------------|
| GUESTS WITH WALK-OFF PROGRAM |                            |         |                          |
| GOLD                         | YACHT CLUB GUESTS          | 8:00 AM | TOP SAIL LOUNGE, DECK 16 |

Please note that your MSC transfer will wait maximum 30 minutes after the time stated above

|                                                                                     |                                                                                                                                                                                                                                                                                                                                     |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <b>WALK-OFF PROGRAM</b><br>We would like to remind our guests that the "Walk Off" program allows you to disembark the ship at your convenience anytime <b>between 7:30am to 9:30am</b> , once clearance is granted by the local authorities, provided you carry your own luggage.                                                   |
|  | Any confiscated items will be available for collection on the day of your disembarkation, directly at the terminal, by showing the receipt provided when confiscated.                                                                                                                                                               |
|  | <b>U.S Agriculture Regulations</b><br>Please note that it is prohibited to take ashore any kind of food, plants, seeds and shells off the ship. An officer from the U.S. Department of Agriculture may be carrying out random checks upon leaving the ship. Heavy penalties will apply to guests found with these prohibited items. |

## BREAKFAST

| Times           | Location              | Deck      |
|-----------------|-----------------------|-----------|
| 6:30am - 8:30am | Yacht Club Restaurant | 18<br>Fwd |
| 6:30am - 9:00am | The One Pool Buffet   | 20<br>Fwd |

Please be advised that Room Service will not be available on Disembarkation day